



Template

Project Kickoff Checklist and Agenda

A kickoff checklist plus a 45-60 minute agenda that prevents day-one confusion - roles, timeline, comms, approvals, and next steps.

- Pre-kickoff checklist (internal + client)
- 45-60 minute agenda with outcomes
- Decision log template
- Post-kickoff recap email template
- What to confirm when the client is not sure yet

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Tip: Share the agenda + the note doc link in advance. You will get clearer answers and fewer surprises after the call.

Pre-kickoff checklist

Before the call (internal)

- Confirm the objective and draft a success metric (what does 'done' mean?).
- Review the Scope of Work (deliverables, milestones, acceptance criteria, assumptions).
- Draft a first-pass timeline with 2-4 key milestones.
- List dependencies (client inputs, approvals, access, third-party vendors).
- Assign owners: project owner, delivery lead, reviewer/QA, client point of contact.
- Prepare a short risk list (unknowns, constraints, likely tradeoffs).

Before the call (client)

- Send calendar invite with agenda + expected attendees (including an approver).
- Request access to required systems (brand assets, analytics, CMS, files, repos).
- Ask for examples / inspiration links and 'what good looks like' references.
- Confirm stakeholders and decision makers (who gives final approval?).
- Share the kickoff note doc link so the client can add context beforehand.

Right after the call

- Send recap email within 2 hours (decisions, next steps, owners, due dates).
- Create the first tasks and assign owners + due dates.
- Record decisions in a decision log and keep it visible to everyone.
- Confirm the first milestone deliverable and the review/approval window.

45-60 minute kickoff agenda

Use 60 minutes for complex projects. If you only have 45 minutes, combine sections 3-5 and keep outcomes crisp.

Time	Topic	Outcome
0-5	Introductions + context	Everyone knows roles and what will be decided today.
5-15	Goals and success	Single primary goal + 1-3 success metrics agreed.
15-25	Scope and deliverables	Deliverables confirmed; out-of-scope acknowledged.
25-35	Timeline and milestones	Milestones + review windows agreed; key dates captured.
35-45	Comms and approvals	Channel, cadence, approver, and response-time expectations set.
45-55	Risks and unknowns	Top risks listed with mitigation or open questions assigned.
55-60	Recap + next steps	Next actions with owners + due dates, plus the first milestone.

Decision log (template)

Keep this log visible. If a decision is not written down, it will be re-litigated later.

Date	Decision	Owner	Notes / links

Post-kickoff recap email (copy/paste)

Subject: Kickoff recap - decisions and next steps

Hi [Client name],

Thanks for the kickoff today. Here is a quick recap so we stay aligned:

Goal: [primary goal]

Success metrics: [metric 1], [metric 2], [metric 3]

Decisions made:

- [decision 1]
- [decision 2]

Next steps:

- [task] - Owner: [name] - Due: [date]
- [task] - Owner: [name] - Due: [date]

Milestones:

- [milestone 1] - Review window: [dates]

If anything above looks off, reply with corrections and we will update the plan. Otherwise, we will proceed with the next steps above.

Thanks,
[Your name]

When the client is 'not sure yet'

- Ask for a single primary goal and force tradeoffs (if everything matters, nothing does).
- Clarify the decision maker and the approval path (who says yes?).
- Define what is fixed: deadline, budget, brand constraints, compliance, stakeholders.
- Collect 3-5 examples of what they like and 1-2 of what they hate (with reasons).
- Confirm the audience and the action you want them to take (the conversion moment).
- Agree on what can be decided later vs. what must be decided now to avoid rework.

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